



# Frequently Asked Questions by MIT TechPark Students regarding the new TechPark Building

**Student FAQ** *Response:*

**What student spaces  
are available at  
TechPark?**

The Ground floor at MIT TechPark (within the Red box in the Ground floor image below) will operate like a workshop to prepare students for their industries. This location has restricted access and spaces are timetabled for teaching and learning. Upstairs in the Mezzanine are the formal sit down open and closed learning areas. In the building there are:

- Specialist rooms for certain schools with restricted access. Some contain high risk equipment others may contain robotics and computers. These locations have swipe control access.
- Smaller classrooms for sit down learning in smaller groups.
- Technology labs with computers.

Initially spaces will be timetabled for quiet personal student study and quiet discussion group work. Once we have more information we will communicate these times, it is likely to be in the evening.

The main entrance of the building can be accessed by students and the public. In this location there is a breakout area with relaxed furniture for students and a cafeteria. There is also a reflection room for personal quiet devotion, prayer or reflection time. The main bathrooms are also in this vicinity.

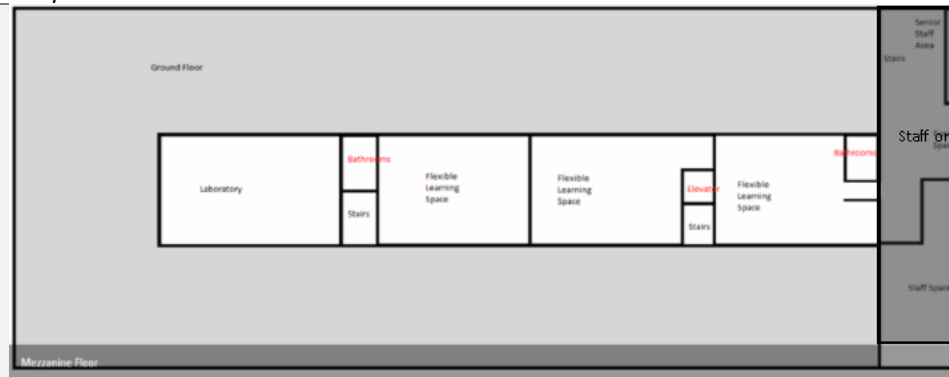
*Ground Floor footprint:*



*Mezzanine floor footprint:*



**Student FAQ** *Response:*



**Where are the Student Printers, Top-up machines and Bus card Top ups? How do we print what I need for my classes?**

*This is to be confirmed shortly.*

Use your student ID card to scan and print on the MIT printers

1. Before you start, top up your balance. You will need to register/activate their card on the system – this is done on any of the printers.
2. There are top-up kiosks that students use to keep their printing balance positive (*locations to be confirmed*).
3. You can use any printer on campus.
4. You can print, scan, or photocopy.
5. You can only print from a Citrix session or from a Lab computer, if the printers are configured.
6. You cannot print directly from their own (BYOD) device.

**How can students reach their teaching staff?**

Like today you can reach your TechPark teaching staff by email, phone or before or after your lesson – they may set up a meeting with you.

**Where do we have 1:1 conversations with our lecturers or tutors?**

Teaching staff can book meeting rooms to meet you or with your whanau or with a group of students. The meeting rooms are on the ground floor pass reception.

**Will classes be held at MIT Manukau?**

No classes have been scheduled into MIT Manukau. If this changes in the future both TechPark and MIT Manukau students will be informed.

**Is TechPark accessible for students with disabilities?**

Yes. The campus has mobility and accessible friendly walk ways, lifts and bathrooms.

**When is TechPark Orientation and Induction?**

As schools move into the building students will be inducted and taken through Orientation prior to and on the first days of being onsite.



**Student FAQ**

**Response:**

**How do we access the building and classrooms?**

All full time and part time MIT TechPark students will need a MIT ID card. Visit AskMe! at MIT Manukau (across the road) or MIT Otara North Campus to have your photo taken and they will populate a student card. You can collect your ID card from MIT Manukau AskMe!.

Soon enrolled ITO students will also be set up with a MIT ID card, more details about this process to follow.

Visitors including visiting students will be provided access on the day.

**What ways are staff/students and general public protected against specialised and high risk areas and equipment?**

Access beyond the entrance requires you to swipe using your ID card. Then throughout the building where there is high risk and specialised area's or equipment these cannot be accessed or switched on without further swipe access plus key control.

**When can we visit the new site?**

Schools will have a welcome ceremony and orientation when they move in. You will be shown around the campus.

**Are our fees going to increase because we are studying at the new building?**

No. Fees at TechPark are the same as fees at MIT Otara or Mahunga Drive. Any future fee increases are subject to the same criteria as programmes taught at previous locations.

**Will there be a library at MIT TechPark?**

The TechPark book collection will be available at MIT Manukau Library across the road from TechPark. Located on Floor 2, on the West side of the building.

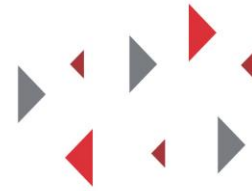
**Term Opening hours**

Monday, Wednesday and Friday	8:00 a.m. - 5:00 p.m.
Tuesday and Thursday	8:00 a.m. - 6:00 p.m.
Saturday	9:00 a.m. - 4:30 p.m.
Sunday	Closed.

For help with your study contact Librarians via [ChatNow](#) or email: [library@manukau.ac.nz](mailto:library@manukau.ac.nz)

**What courses are available there and what are the timetables?**

All programmes of the following Schools will relocate to TechPark;



**Student FAQ** Response:

**Move Schedule by School into TechPark:**

		Final day at current location	Teaching begins at TechPark Corner of Lambie Dr & Manukau Road, across from MIT Manukau
	Automotive & Vehicle Technology	Friday 25 <sup>th</sup> September 2020	Monday 5 <sup>th</sup> October 2020
	Automotive – Trade Start and Junior Trade Start	Friday 11 <sup>th</sup> December 2020	Semester 1 2021
	Building & Civil Construction	Friday 11 <sup>th</sup> December 2020	Semester 1 2021
	Horticulture	Friday 11 <sup>th</sup> December 2020	Semester 1 2021
	Professional Engineering	Friday 11 <sup>th</sup> December 2020	Semester 1 2021
	General Engineering	Friday 11 <sup>th</sup> September 2020	Monday 28 <sup>th</sup> September 2020
	Refrigeration & Air Conditioning	Friday 11 <sup>th</sup> September 2020	Monday 21 <sup>st</sup> September 2020
	Electrical Trades	Friday 4 <sup>th</sup> September 2020	Monday 7 <sup>th</sup> September 2020
	Plumbing, Gasfitting & Drainlaying	Wednesday 9 <sup>th</sup> September 2020	Monday 14 <sup>th</sup> September 2020

**What are the transport and parking options at TechPark?**

**Bus:** The bus interchange across the road is a hub for buses travelling to Manukau and also has an AT Transport office.

**Train:** The Manukau Station is integrated into the MIT Manukau building, and is across the road. Always cross at the pedestrian crossing at the lights when crossing Manukau Station Road.

Find out more about buses and trains by visiting Auckland Transport online ([at.govt.nz](http://at.govt.nz)) or call 09 366 6400.

**Bicycle:** Cycle parking will be available to store your bicycle free of charge.

**Car:** There are drop-off bays outside TechPark on Manukau Station Road. Pay and display Parking is available;

- Onsite at TechPark
- MIT Manukau car park
- Auckland Transport parking building located on the corner of Ronwood and Davies Avenue. Find out more about local parking at this website <https://www.parkopedia.co.nz/parking/auckland/>

[www.parkopedia.co.nz/parking/auckland/](https://www.parkopedia.co.nz/parking/auckland/)

The parking rates at TechPark and MIT Manukau, starting 1<sup>st</sup> of September between 6am-4pm, Monday to Friday= \$1 per hour/\$4 per day. Outside of the above times = Free. Then from 1<sup>st</sup> January 2021 between 6am-4pm, Monday to Friday= \$2 per hour/\$8 per day. Outside of the above times = Free.

**Is there Wi-Fi and power outlets for our own devices?**

Accessing the network and the internet at TechPark is completely wireless with students connecting over Wi-Fi in much the same way as they currently do. Wi-Fi will be delivered using the latest high speed protocol that is very reliable and backwards compatible with older Wi-Fi capable devices and future proofed for new ones. There will be power outlets for students to charge their devices.

**Is there a cafeteria and place for students to eat their lunches?**

There is a cafeteria near reception at TechPark. There is also the student wharekai where there are facilities to prepare your food (microwaves, hot water). Hollywood Bakery and the Break Time Convenience store are located in the Atrium at MIT Manukau. There are also a number of food



**Student FAQ** *Response:*

***Can I get help with Studylink, personal issues affecting my study and financial hardship?***

outlets within the Bus Interchange as well as cafes and restaurants within Westfield and the surrounding area.

Yes, Student Support services will be situated at the reception counter on level 2 at MIT Manukau, across the road from TechPark. If Students are distressed onsite at TechPark, please seek help from MIT Staff and they will advise Student Support to send help immediately.

***As an international student, where can I receive support?***

The International Centre help desk is located at the reception counter on level 2 at MIT Manukau, (across the road from TechPark).

***Will there still be class reps, student advocacy and student executive voices?***

Yes, and we wish to grow the representation by TechPark students to include all our trades Schools. More on this soon.

***Can I still get help from the Career and Employment Solutions team?***

Yes. A representative from the Career and Employment Solutions team will be on-site every Wednesday. The team can help you with career choices, job hunting skills, CV writing and interview techniques. Employers also list jobs you may be interested in on [www.manukau.ac.nz/jobs](http://www.manukau.ac.nz/jobs)

***I have a disability. Is there extra support I can access?***

Yes. Disability Support can be accessed by appointment as is currently the case. Disability Support staff will be available on-site during the first week of classes at MIT Manukau, Level 2 reception (across from TechPark) during the beginning of each semester.